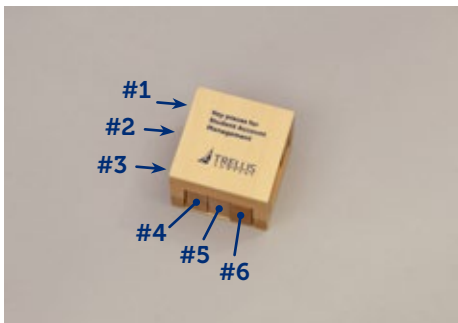


The Student Success Puzzle Challenge!

Key Pieces for Reducing At-Risk Student Accounts

Developing the right student success program to cover both academics and finances is complex...almost puzzle-like. There are twists, turns, challenges, frustrations, and difficult decisions. But with a little encouragement, guidance, and a nudge in the right direction, things get easier.

As you take on the puzzle challenge, remember successful student success programs involve small steps, perseverance, planning, and the right support. When you get stuck, take a deep breath and keep going! We're here to help...with this puzzle and with your at-risk student accounts.



1 Get started.

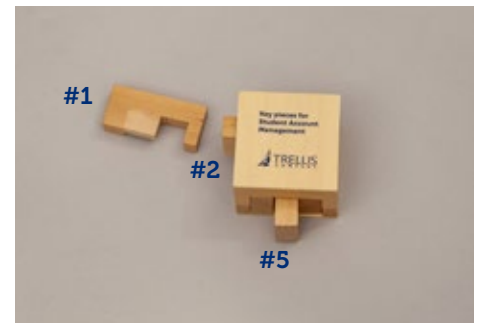
Oftentimes the hardest step we take is the first one. For many institutions, getting the right personal finance components of your student success programs in place is the biggest hurdle.

For tips to solve the puzzle, see reverse side.



2 Take small steps.

Study, measure, evaluate, and learn. Trellis Company works with you to help minimize the financial stress students often feel—from improving financial literacy to helping at-risk accounts get back into good standing.



3 Setbacks happen.

When they do, don't quit! Trellis can help you look at the data (and puzzle pieces) differently so you can work towards better results.



4 Keep going.

Studies show that students who persist and graduate are less likely to be at risk of loan default. Trellis services are tailored to help students remain enrolled or encourage re-enrollment.



5 You're almost there!

It may take some shifting here or there to reach your goal, but it's within reach. Trellis can help across the spectrum of your student success activities, all the way to the successful repayment of student accounts and loans.



6 Congratulations!

You did it! With Trellis you can have stronger insights into the impact of personal finances on student success and the resources to help support at-risk student accounts.



NEED MORE HELP? Watch a short video at trelliscompany.org/NACUBO.

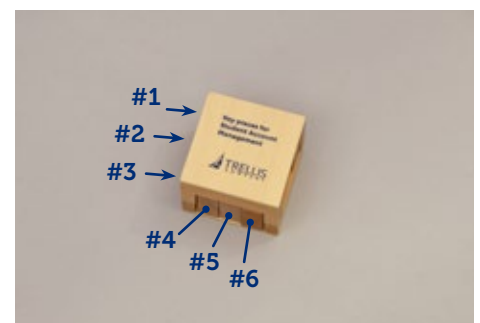
To learn more about Trellis services, visit trelliscompany.org.



Puzzle Challenge Tips

- ▷ The side with the artwork may not be the starting point. Like students, each box is unique.
- ▷ When the middle piece in 'step 2' is partially pulled out, it should be facing you. You may have to flip or turn the puzzle to accommodate.
- ▷ Keep track of the puzzle pieces as you remove them from the box...this will help you know the sequence for reassembling the puzzle.
- ▷ You may have to slightly shift pieces inside the box to get other pieces to slide out (e.g., step 4).
- ▷ Once all pieces are removed, then you can reassemble the puzzle by reversing the steps.
- ▷ If you'd like more help with the puzzle, check out our video at www.trelliscompany.org/NACUBO.

Puzzle Assembly Steps



NEED MORE HELP? Watch a short video at trelliscompany.org/NACUBO.

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